

# Storage Essentials SRM Enterprise Edition Support Matrix

Release: 9.6.0

Doc Version: V34.3

## How to interpret the Support Matrix:

### General note:

Please assure you are referring to the latest published version of this matrix, it is made available via the Software Support Online (SSO) and Single Point of Configuration Knowledge (SPOCK) portals:

Customers via SSO:

[http://support.openview.hp.com/sc/support\\_matrices.jsp](http://support.openview.hp.com/sc/support_matrices.jsp)

Partners via SPOCK External:

[http://h20272.www2.hp.com/Pages/spock2Html.aspx?htmlFile=sw\\_storage\\_essentials.html](http://h20272.www2.hp.com/Pages/spock2Html.aspx?htmlFile=sw_storage_essentials.html)

Employees via SPOCK Internal:

[http://spock.corp.hp.com/spock/Pages.internal/spock2Html.aspx?htmlFile=sw\\_storage\\_essentials.internal.html](http://spock.corp.hp.com/spock/Pages.internal/spock2Html.aspx?htmlFile=sw_storage_essentials.internal.html)

For all elements identified as "supported", the term is used to indicate product "compatibility" with this element. Support for that element (hardware, firmware, application, etc.) resides with the element originator.

- 1- **A configuration is fully supported when it is listed with no additional comments**
- 2- A configuration is supported with caveats when it is listed with additional comments.  
(For example, field tested, partner tested, or specific configuration only)
- 3- A configuration is conditionally supported when it is listed as "Conditional support based on vendor provided info. Not actually tested" because we believe that this configuration should work based on vendor provided information but has not been verified in lab or field. The following restriction applies to configuration with this designation.
  - a. We do not guarantee that this configuration will be supported  
(since no testing has been done or detailed test information cannot be verified)
  - b. Please contact your software provider with additional information if you have actual results on compatibility for this configuration.
- 4- If a configuration is not in the matrix, it is not supported for the following reason:
  - a. We do not have knowledge of it
  - b. We do not know enough about it to make a good estimate at this time
- 5- A configuration is not supported when it contains "not supported" in the matrix's comment column because of known issues.

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